Commission on Travel Demand – MaaS impacts



Transport Systems Catapult, MaaS Lead



TRAVELLERS WANT BETTER









WHERE IS THE 2017 INNOVATION HAPPENING?

MaaS CUSTOMER(S)



Customer requirements for a mobility service

+

MaaS PROVIDER(S) - DESIGN OF SERVICE OFFERING

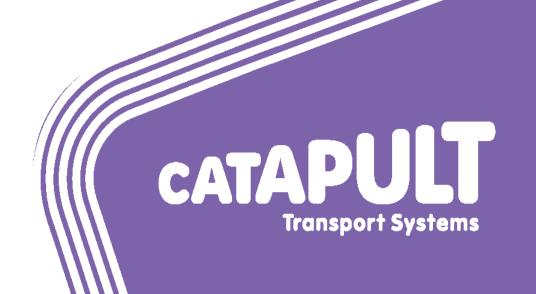


Access to transport assets and services

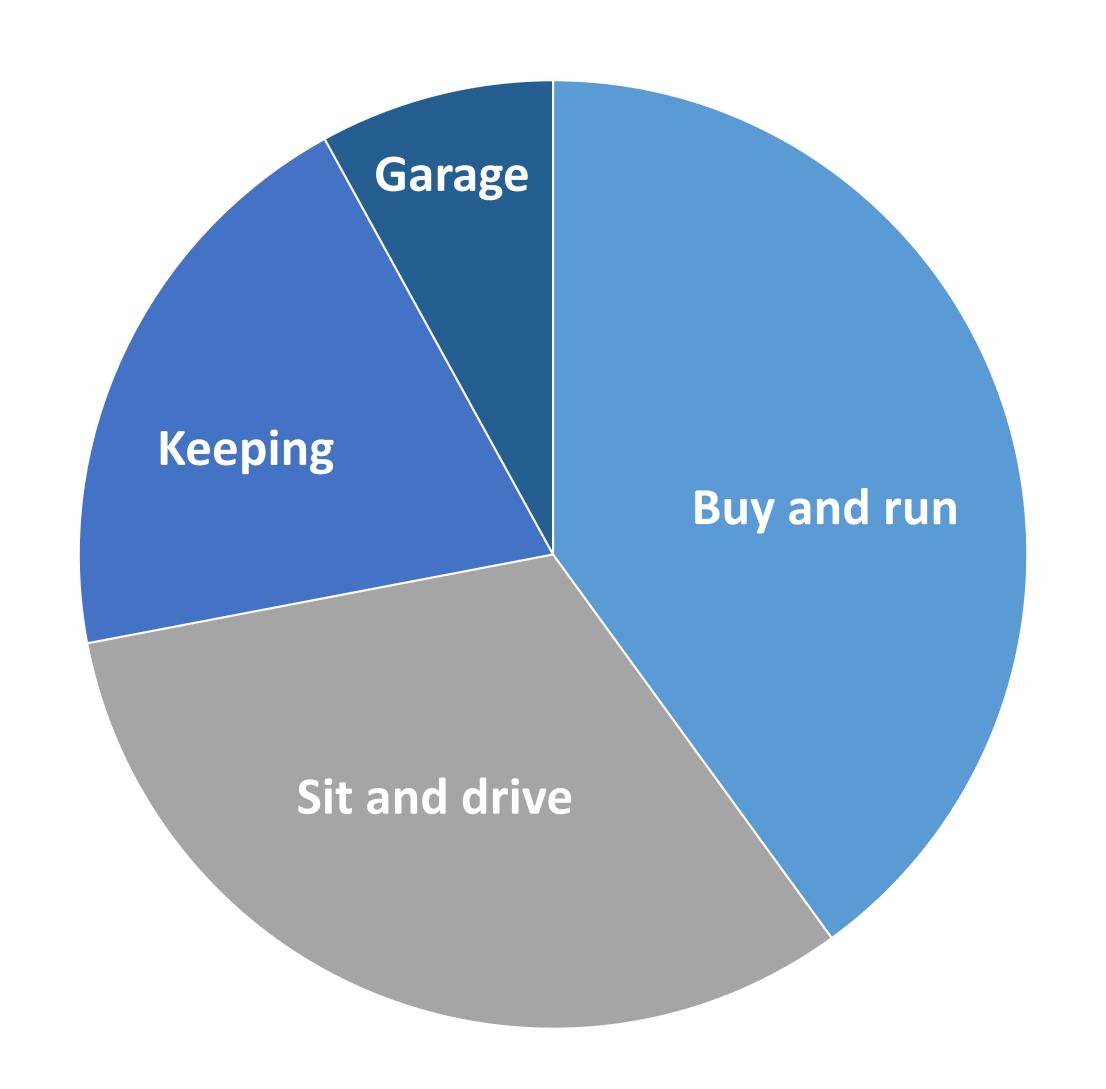




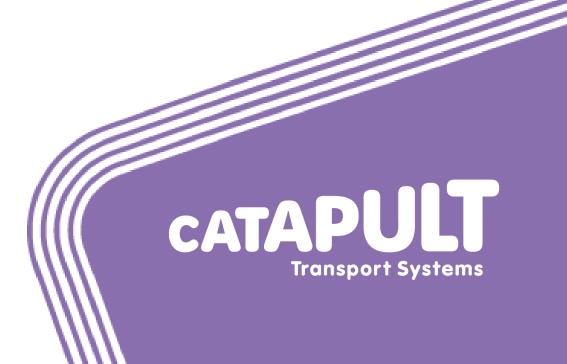
Transport Operator(s), Asset(s) and Service(s)



OUR CAR RELATIONSHIP UNCOVERED



We invest 3 months/year



DEVELOPING A 'BETTER WAY' - MaaS 1.0

Personalised service

Dynamic Journey management

Flexible payment

Easy transactions

Journey planning





MaaS 1.0 - DO YOU NEED A CAR ON THE DRIVE?













'MARKETPLACE' FORCES



Consumers

"O WOW!"

Innovators/Disrupters

"WE WANT MORE"



Network Operations

"VOTES & SMART"



Travel Demand

"PAIN!"





MaaS 2.0 - THE 'HOLY GRAIL' APPEARS



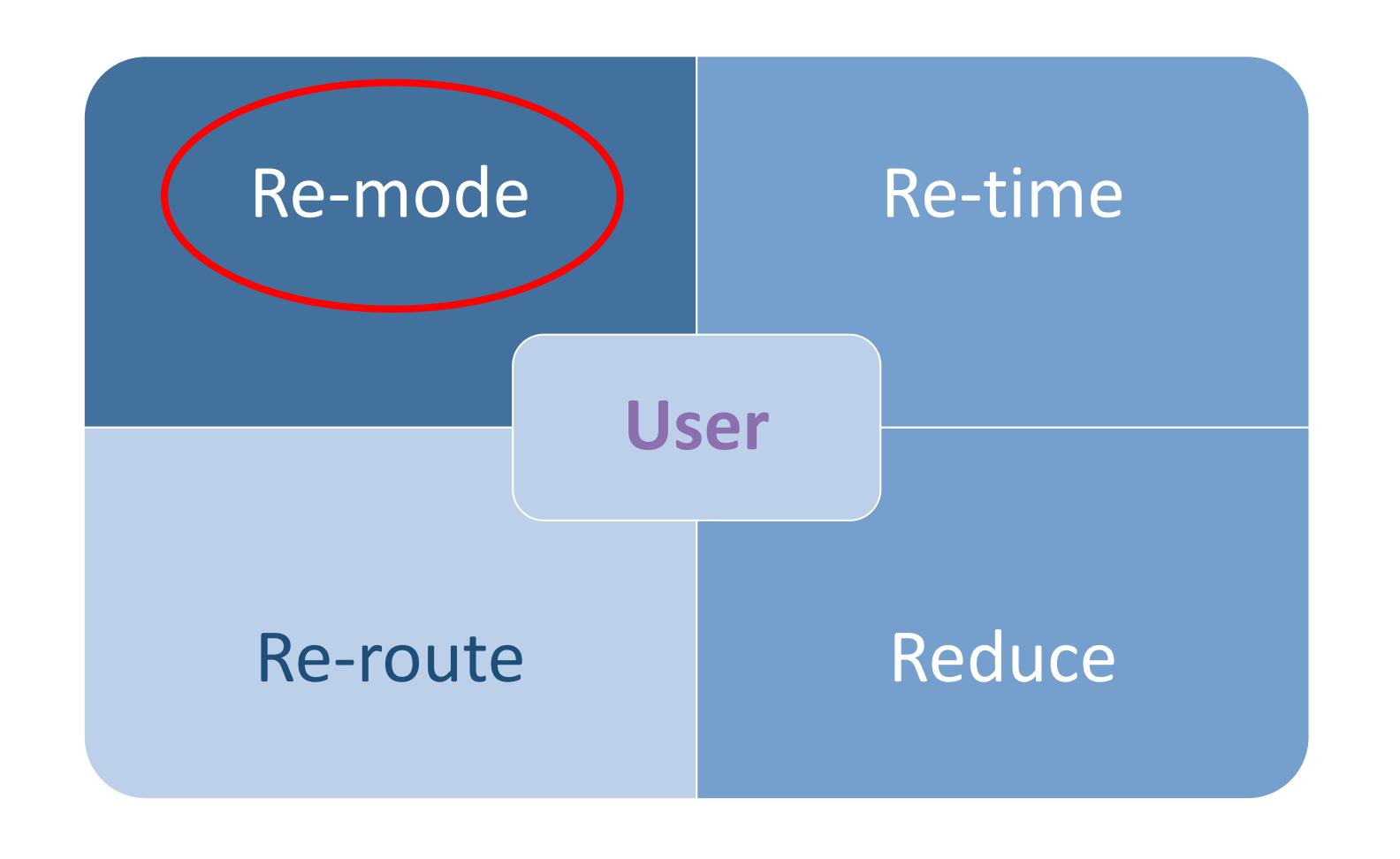








MaaS 2.0 - BEHAVIOUR CHANGE







THANK YOU

E: james.datson@ts.catapult.org.uk

W: ts.catapult.org.uk

l: https://ts.catapult.org.uk/